



CHUCK e. FOCUS

Week 19 – May 11, 2018

CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

Restaurant	2017	2018	YOY
1. Superior, CO #711	\$16,799	\$28,017	66.8%
2. E. El Paso, TX #866	\$28,356	\$42,676	50.5%
3. Victoria, TX #581	\$15,920	\$22,556	41.7%
4. Brownsville, TX #853	\$33,358	\$46,076	38.1%
5. N. Garland, TX #584	\$27,928	\$36,921	32.2%
6. N. McAllen, TX #863	\$33,961	\$44,803	31.9%
7. Greeley, CO #702	\$14,059	\$18,532	31.8%
8. Weslaco, TX #862	\$28,332	\$37,304	31.7%
9. Doylestown, PA #762	\$12,693	\$16,558	30.4%
10. Houston, TX #033	\$28,677	\$36,976	28.9%



SPOTLIGHT

cast member

OF THE WEEK



SOUTHEAST

Meet Keith Stone, Cast Member in restaurant #062 Jacksonville. Keith has been a super star with Chuck E. Cheese for 7 ½ years now and counting. Keith is a fun outgoing person and an independent author. He loves making everyone happy! Keith is a very sweet and kind-hearted person and will always put a smile on your face. He thinks about everyone and really embodies his role with us. He is the standard when it comes to kid check, when you think magical, think Keith!



A DIFFERENT

angle



**Great job to Team Plano and Team Lewisville
~ Teaming up to sponsor the LISD School
district end of year PTO/PTA Luncheon.
Over 100 PTO and PTA Presidents attended
and got to ask questions
on our Fundraiser program.**



a&b moments...

Just wanted to stop by to discuss an employee/manager at this location, I believe his name is Brandon. He is an excellent worker for Chuck E. Cheese! Every time my son and I come in here he is very energetic and always wanting to help. A very good conversation and very helpful. This has been going on for quite some time and I finally came around to let you know what an amazing person he is. He is an asset to this company and I hope to enjoy him working here. People like this unfortunately don't hang around long, because they seem to get promoted quickly!

Southeast Region
Columbia, SC #967
RVP Bill Eich
DM Hashem Saadat
GM Ronald Jones
Cast Member Brandon

Hello, I wanted to let you know that we had such an amazing experience when we took our 4 children to the Whitby location. We had some difficulties with a few machines and a young man by the name of Ajae was so kind. He helped us immediately and was very professional and knowledgeable. He was able to fix the machine and return our tokens. He was extremely efficient and I have to say I have not seen anyone work as hard as him in a very long time. He should be commended on his work ethic and customer service skills. Thank you!

Western Region
Whitby, ON #833
RVP Jim Brawley
DM Frank Cassar
GM Andre Hall
Cast Member Ajae

I had a birthday party for my five year old daughter just yesterday. My wife and I wanted to state how much fun my daughter, her friends, and us all had. I had a birthday party for my five year old daughter just yesterday. My wife and I wanted to state how much fun my daughter, her friends, and us all had. Dave and Aniya were assigned to watch over us, and we both felt they did an amazing job. David made my daughter feel like she was the star of Chuck E. Cheese, and Aniya did a great job keeping up with both me and my wife's requests. Water, plates, cups, questions – they did a really good job. I wish I had more time to gush about how friendly and helpful Dave and Aniya were (along with another manager who helped us transfer points onto cards). I couldn't find the link to the survey in my email and I misplaced my receipt number, so if that is needed in order to get them the credit they deserve, please let me know. They did a great job! Please pass my thanks and praise to them, along with the team. The pizza was good (a few guests were even surprised, along with ourselves to be honest), the timing of things was great (David and Aniya did a good job keeping things moving) and the help was wonderful (Dave even cut our cake, that was awesome). Thank you once more, please encourage and continue to employ staff like David and Aniya. They were extremely pleasant and I never felt like I was a burden to them during the entire time. Thank you again.

Northeast Region
Edina, MN #797
RVP Chris Kelly
DM Alex Sergeychik
Sr. General Manager David Moss
Cast Member Aniya

anniversaries

20+ YEARS

20 YEARS

Bryan Thompson

Manager, Store Accounting

15 YEARS

Anife Jeshili ~ 460

10 YEARS

Porsha Mckinnis ~ 058

Margarita Andrade ~ 313

Huy Le ~ 440

5 YEARS

Alana Catone ~ 311

Adam Wiley ~ 339

Katlyn Newland ~ 598

sales contest

XL Pizza upgrades are all the rage! Check out these leaders so far!

Leading Restaurants Per District

Cindy Light

1. Torrance, CA #358

Arshad Khan

1. Rancho, CA #419

Wayne Casey

1. Sacramento, CA #410

Patricia Cedillo

1. Murrietta, CA #414

Tim Kerum

1. Costa Mesa, CA #421

John Chudzinski

1. Grand Junction, CO #708

Steve Charlebois

1. Granada Hills, CA #429

Frank Cassar

1. N. Edmonton, AB #835

Tony Reynolds

1. Spokane Valley, WA #344

Todd Bell

1. St. Louis South, MO #855

Louis Deignan

1. East El Paso, TX #852

Adam Shafran

1. Gilroy, CA #373

Denny Lynch

1. Olathe, KS #665

Chad Estrada

1. Grand Rapids, MI #828

Daniel De Los Santos

1. Flushing, NY #647

Denny Sanders

1. Boardman, OH #552

Shawna Vazquez

1. New Hartford, NY #646

Dan Bessemer

1. Altoona, PA #449

Mike Svoboda

1. Bel Air, MD #502

Yuri Pena

1. Union, NJ #542

Angela Brewer

1. Naperville, IL #097

Troy Watring

1. Villa Park, IL #686

Ali Elali

1. Springfield, OH #938

Richard Balboni

1. Dartmouth, MA #751

Susan Jensen

1. Richmond, VA #652

Jon Fiorentine

1. Deptford, NJ #481

Dustin Gasper

1. Racine, WI #726

Alex Sergeychik

1. Sioux City, IA #656

Eric Bargas

1. Wichita Falls, TX

Nestor Rivera

1. Dothan, AL #703

Frank Ramirez

1. Pasadena, TX #587

Hashem Saadat

1. Hickory, NC #382

Anthony Chapa

1. Norman, OK #893

Bill Pressel

1. Corpus Christi, TX #454

Seneca Gray-Robinson

1. St. Petersburg, FL #460

Brian Pitre

1. Covington, LA #610

Jim Hamblen

1. Chattanooga, TN #969

Daniel Smoote

1. Houston, TX #571

Peter Panunzi

1. Boynton Beach, FL #781

Kelli Kasper

1. White Settlement, TX #090

Joe Risnear

1. Atlanta, GA #729

Michele Beavan

1. Ft. Wayne, IN #946

Maurice Chandler

1. Tuscaloosa, AL #803

Leading Restaurants per Region

Southeast Region

1. White Settlement, TX #090
2. Ft. Wayne, IN #946
3. Wichita Falls, TX #309

Northeast Region

1. Altoona, PA #449
2. Flushing, NY #647
3. New Hartford, NY #646

Western Region

1. N. Edmonton, AB #835
2. East El Paso, TX #852
3. Rancho, CA #419

Leading Restaurants Company Wide

1. White Settlement, TX #090
2. Ft. Wayne, IN #946
3. Wichita Falls, TX #309
4. N. Edmonton, AB #835
5. Altoona, PA #449



RISK management

TIP OF THE WEEK:

What to do when an Emergency Exit opens without authorization



Everyone is responsible for safety. The purpose of this notice is to provide the steps required when an Emergency Exit is opened without authorization.

Door alarm activated:

1. Immediately go to door and check the immediate area outside to see if anyone has exited the building.
2. If no one is detected, station an employee at the door until video can be reviewed.
3. MOD should check the camera system to determine if anyone left the building through the emergency exit. If no one left, close the door and re-arm.
4. If a child is confirmed exiting the building through the emergency exit with or without an adult, immediately call 911.
5. Do not leave the building.
6. Notify parents concerning missing child.
7. Assist parents or guardians if a child cannot be located.
8. Contact your DM to make them aware of the incident, and contact NetClaims to report the incident at 1-877-232-2524.

Check all emergency exits to ensure they are working properly as part of completing the quarterly Safety Checklist. Make repairs as needed.



BACKGROUND CHECKS



About to order a background check?



Do you have a signed offer letter?

It is the policy of CEC Entertainment that a signed offer letter acceptance is obtained before a background check can be requested. **A verbal acceptance is not sufficient.** Contact the Talent Acquisition or Human Resources Departments with any questions.

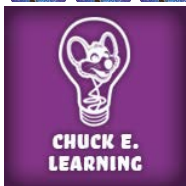


GET MORE In 2018 

226,000 verified sign ups!

Continue to strive for 5 new members per day!

Please look for detailed communication from IT on this new and exciting procedure!



RESTAURANT POSTINGS - UPDATED!

Your Restaurant Postings Guide has been updated AND improved!

Check out some of the cool new updates and features:

- Updated Shelf Life Chart, Pie Chart, Directional Worksheets, A&B Calculator
- Added new Upselling Posting Requirements
- Included new HR Postings contact for restaurants in need of any HR Postings
- Tooltip feature added to almost ALL screenshots of important information relevant to that posting
- Links added on TEXT that takes you to the link on SharePoint or the Training Materials Order form, if needed

Look out for communication sent out your L&D for the latest posting guide and more details.

Questions? Please contact your L&D Manager at learning@cecenterentertainment.com



QUARTERLY RECOGNITION

**Congratulations to the following Managers in their accomplishments in 1st quarter!
Kasper's Kingpins are on a roll in 2018!**



Sales Driver Award ~
Mario Chavez #597 Allen



Gameroom AOI of the Quarter ~
Ritchie Leighton #090 White Settlement



BUFFET STANDARDS



Can you believe summer is already here? What does this mean for your buffet?

As schools start to let out for the summer, make sure you and your buffets are ready! Please review with your DM your current buffet procedures and stay tuned for any updates on summer buffet standards.

- At open – 2 traditional pizzas, one cheese and one pepperoni (or another topping based on market) and breadsticks – follow timing standards!
- When the 1st guest orders then you will add a thin & crispy pizza and a dessert pizza
 - Tell the 1st guest you are adding another pizza and dessert
- Add the LTO at the peak time of the buffet
 - 1/2 and 1/2 pizzas can be done as long as the minimum topping requirements are met (2 pizzas minimum; 3 during peak)
- Salad and dressings are out at open

If you have any further questions, please reach out to your Regional L&D Manager at learning@cecenterentertainment.com



Manager of the Quarter ~
James Park #596 Grand Prairie



Sales Driver Award ~
Cristi Owens #928 Midland



Congratulations to Mario Chavez, celebrating 20 years with Chuck E. Cheese's!

CHUCK E. CHEESE'S

HOT JOBS

General Manager



560 ~ Mobile, AL
355 ~ Valencia, CA
367 ~ Ladera Heights, CA
404 ~ San Jose Kooser, CA
405 ~ La Mesa, CA
414 ~ Murrieta, CA
440 ~ Pico Rivera, CA
447 ~ La Mirada, CA
768 ~ Pinole, CA
787 ~ Walnut Park, CA
721 ~ Englewood, CO
433 ~ Pembroke, FL
776 ~ Port Orange, FL
600 ~ Alpharetta, GA

687 ~ Riverpoint, IL
794 ~ Maple Grove, MN
494 ~ Staten Island, NY
523 ~ Bronx, NY
381 ~ Charlotte, NC
736 ~ Columbus, OH
737 ~ Columbus, OH
533 ~ Wilkes Barre, PA
537 ~ Monroeville, PA
860 ~ Sioux Falls, SD
970 ~ Memphis, TN
580 ~ Valley View, TX
338 ~ Burlington, WA

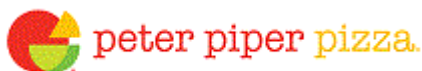
Tech Manager

041 ~ Bakersfield, CA
095 ~ Chino, CA
108 ~ Redwood City, CA
321 ~ Newark, CA
418 ~ Sun Valley, CA
465 ~ Torrance, CA
467 ~ E. Hartford, CT
613 ~ Douglasville, GA

073 ~ Matteson, IL
341 ~ Kokomo, IN
770 ~ Frederick, MD
775 ~ Towson, MD
753 ~ Leominster, MA
713 ~ Southgate, MI
566 ~ Hattiesburg, MS
511 ~ West Islip, NY

840 ~ Amherst, NY
557 ~ Columbus, OH
967 ~ Columbia, SC
970 ~ Memphis, TN
035 ~ Lewisville, TX
416 ~ Arlington, TX
572 ~ Woodlands, TX
928 ~ Midland, TX

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager

Mesquite, TX #1273

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions